



# Goodwill<sup>®</sup> Houston

Changing Lives through the Power of Work

## Quick Facts

### Mission

We provide training, education and job opportunities to people with disabilities and other barriers to employment, improving the lives of individuals, families and communities.

### VISION

We shall be the premier workforce development resource in Greater Houston, based on the excellence of our people and our career services.

### VALUES

People, Integrity, Stewardship, Innovation, Teamwork, Communication, Continuous Improvement

### Background

We're a member of Goodwill Industries<sup>®</sup> International, a network of 186 community-based, independent member organizations in the United States, Canada, and 15 other countries. Each Goodwill is an independent entity, responsible for funding, governance and establishment of its mission and goals.

Goodwill Houston has served Harris, Fort Bend, Galveston, Brazoria and Montgomery Counties since 1945. The men and women we serve are typically disadvantaged and are struggling to overcome severe barriers to employment. Many are dependent on welfare, are homeless, have been incarcerated, or lack education and training. A significant number have physical, mental and emotional disabilities. At the same time, many have the desire to work and are desperately seeking the training and support they need to become self-sufficient.

### Recognition

In 2011, we were awarded the Better Business Bureau "Winner of Distinction" for superior commitment to ethics, overall excellence, and quality in the workplace - one of the top awards for accredited, charitable members.



In September 2010, we were #44 on the Houston Business Journal's list of 100 fastest growing companies, up from #53 in 2008.

In 2010, we placed 94 cents of every dollar into our programs and services, keeping overhead as low as possible.

### Employees

About 40 percent of our employees have a self-disclosed ADA-documented disability.

Employees in 2006:	392
Employees in 2007:	577
Employees in 2008:	655
Employees in 2009:	934
Employees in 2010:	1163

People served in 2008: 6,104  
People served in 2009: 9,648  
People served in 2010: 11,128

### Programs and Services

Our programs and services include:

- Job Connection Service Centers
- Training, job preparation and job placement
- Family Strengthening
- Homeless Veterans Reintegration Program, Incarcerated Veterans Transition Program, Female HVRP, Veterans Workforce Investment Program ("green" energy job training)
- Project CREW (Career Redevelopment for Experienced Workers, aged 55+)
- Project Good Hope
- Houston Academy of Career Development
- Goodwill Temporary Services
- Charles R. Swain Memorial Contracts Center
- Work Rehabilitative Services
- Personal/Social Work Adjustment Training
- Supported Employment Services
- Ticket to Work (for social security beneficiaries)
- Training Young People for Jobs (TYPJ)
- Civic Justice Corps (CJC)

### Retail Operations

Goodwill Houston currently has 37 retail stores and more than 80 donation centers throughout the Houston area.



Our River Oaks Store at 2030 Westheimer