



- **MISSION:** Provides training, education and job opportunities for people with disabilities and other barriers to employment, improving the lives of individuals, families and communities.
- **VISION:** We shall be the premier workforce development resource in Greater Houston, based on the excellence of our people and our career services. By the end of 2013, we will increase our impact in the community by 50 per cent by adding at least 27 new retail stores.
- **VALUES:** People, Integrity, Stewardship, Innovation, Teamwork, Communication, Continuous Improvement
- **RECOGNITION:** Better Business Bureau - Award of Excellence 2009, Pinnacle Award Winner 2008; Goodwill Industries® International National Achiever of the Year 2005, 2006; Licensed Independent Charity Certification; Goodwill Industries International Board Leader Award for GWH Chairman, Bill Kacal; Houston Business Journal's Fast 100 list 2008 and 2009.
- **FINANCIALS:** Unlike other charities, Goodwill strives to be as self-sufficient as possible, generating 72% of revenues from the sale of donated materials. *92 cents of every dollar goes toward mission and programs.*

2008 Revenue **\$30,278,183** 2008 Expenses **\$29,371,978**

Favorable variance before depreciation: \$1,308,002

Favorable variance after depreciation: \$ 906,205

- **PEOPLE SERVED in MISSION PROGRAMS in 2008:** 6,104
- **PROGRAMS AND SERVICES:**
 - Job Connection Service Centers
 - Training, job preparation and job placement
 - Homeless Veterans Reintegration Program
 - Veterans' Workforce Investment Program ("green" energy job training)
 - Project CREW (Career Redevelopment for Experienced Workers, aged 55+)
 - Project Good Hope
 - Houston Academy of Career Development
 - Goodwill Temporary Services
 - Charles R. Swain Memorial Contracts Center
 - Work Rehabilitative Services
 - Personal/Social Work Adjustment Training
 - Supported Employment Services
 - Ticket to Work (for social security beneficiaries)
- **VOLUNTEERS:** 865
- **LEADERSHIP:** Bill J. Kacal, Chairman of the Board; Tommy Moore, Treasurer/Vice Chair; Richard Hightower, Secretary; Sterling McCall, Sr. Chairman; Jim Smith, Chairman Emeritus; Harvey Houck, Sr. Chairman Emeritus; Steven P. Lufburrow, President/CEO

Main Campus

713-692-6221

10795 Hammerly Blvd., Houston, TX 77043

Fax: 713-692-0923

www.goodwillhouston.org

CFC NUMBER IS 6218.

Job Connection Centers

713-699-6320

River Oaks - 2030 Westheimer
Midtown Terrace - 4640 Main Street
Jackson Hinds Gardens at Independence
Heights SRO - 650 Thornton Rd.